

Home Care Worker (HCW)/ Home Services Officer (HSO)

Family Carers Ireland (FCI) is the national charity supporting over 500,000 family carers across the country who dedicate their lives to caring for loved ones such as children or adults with physical or intellectual disabilities, frail older people, those with palliative care needs or those living with chronic illnesses or addiction. We also provide home support services to older people as part of the HSE Home Support Services Authorisation Scheme.

Nationwide

Remote - flexible hours

This role is part time, and the hours required is based on the level of Respite and Home Support Services to be delivered in the specific county/ area. Hourly Rate: €14.70 - €18.00

JOB SUMMARY

This role is a dual role. As well as performing the duties of a HCW, HSO duties will also be required as needed in line with the demand of the local area. Attendance at bi-monthly Clinical Advisory meetings will also be required.

The Home Care Worker/Home Services Officer supports the Home Services Manager (HSM) with the timely completion of the set-ups, reviews and risk assessments needed to commence Service User's calls, in addition to Home Care Worker duties of supporting service users with activities of daily living. The role also includes conducting Supervision and Competency Assessments for staff as assigned by the HSM.

ROLE CRITERIA

The Home Care Work/Home Services Officer must possess the following qualifications:

- A Nursing qualification or QQI L6 qualification in supervision/healthcare or equivalent.
- In cases of no nursing qualification, a QQI L5 Healthcare Award including L5 Care of the Older Persons and Care Skills will be acceptable if an appropriate QQI L6 qualification has also been obtained.
- A minimum of 2 years' experience working in a similar role.
- Competence in IT desirable.
- Adaptable, motivated self-starter with the ability to get the job done with a positive "can do" attitude.
- Outgoing, energetic and enthusiastic person who enjoys a challenging environment.
- Excellent people skills.
- Some experience of supervising staff is desirable.
- Strong organisational skills with a close attention to detail.
- Administrative experience – knowledge of record keeping is important.
- Fluency in the English language is essential.
- Full driving licence and access to own transport.

Application Process: Applicants are invited to submit their up-to date CV and cover letter demonstrating how they meet the above criteria to jobs@familycarers.ie no later than **Friday 28th November 2025**.