

FAQs

Will I have to do an interview?

Yes - all staff are interviewed by two people and this can be done in person or online. Our aim is to find out more about you and your suitability and enthusiasm for the role.

If I have Garda vetting with another employer, do I need to do it again?

Yes - all new Home Care Workers must be Garda vetted before starting employment. The process takes a couple of weeks. In order to speed up the process, bring along a recent utility bill with your address, plus photo ID and we'll support you to complete the forms and make the process as simple as possible.

What about international police clearance - why do I need this?

It's a requirement for any candidate who has lived outside of Ireland for more than 6 months since their 16th birthday to get international police clearance from the country where they lived. Without this, we cannot employ you for home care calls.

How long will it be before I get a job offer?

Job offers are generally made within 24 hours of an interview taking place. All job offers are made pending Garda vetting clearance and reference checks. While we wait for Garda vetting, we'll gather your documentation such as healthcare training qualifications and mandatory training certs - it gives you time to complete them if they are out of date.

Do you have a different rate of pay for staff training and shadowing?

No - all of our staff are paid the same rate.

Do I need to have full healthcare qualifications?

For an immediate start, a QQI Level 5 Healthcare Award or two mandatory modules Care Skill and Care of the Older Person are required. But please don't let that put you off. Talk to our team to see how we can help you access this training.

Do I need my own car?

Many of our clients are in rural areas, therefore staff need to have the use of a car and must have a full valid driving licence. We also require a copy of your tax and insurance for our files. Having a car can lead to higher earnings as it's easier to travel between calls. For staff working in a town, a car may not be needed and this can be discussed during your interview.

How many hours per week will I need to work?

One of the great things about being a Home Care Worker is flexibility. We work with you to create a schedule that fits your life, helping you maintain a good work-life balance. Our aim is that staff work a minimum of 10 hours per week. If you have specific restrictions - such as being in receipt of a disability or family carer payment - we can create a rota that meets your needs.

Where can I do QQI Level 5 courses?

There are training providers all over Ireland offering QQI Level 5 Healthcare modules. Candidates who are in receipt of a Department of Social Protection payment may be able to avail of these courses for free. Depending on your preference, you can find courses available to do in person or online.

Fetch Courses is the national directory for training and lists numerous options for QQI Level 5 Healthcare modules. Simply Google "Fetch Course Finder".