

Quality & Safety Manager (Maternity Cover)

Family Carers Ireland (FCI) is the national charity supporting over 500,000 family carers across the country who dedicate their lives to caring for loved ones such as children or adults with physical or intellectual disabilities, frail older people, those with palliative care needs or those living with chronic illnesses or addiction. We provide a range of services and supports for family carers nationally from our local support centres.



Hybrid – 37 Hours Per Week – Full-Time, 1 Year Fixed-Term Contract
(Maternity Cover)

JOB SUMMARY

The Quality & Safety Manager at Family Carers Ireland will take the lead in developing and managing the Organisation's quality, safety, and risk programmes in line with legislation, regulations and best practice.

The role is instrumental in supporting managers in integrating quality and continuous improvement practices while upholding the highest standards of service delivery throughout the Organisation, across Carer Supports and Home Support Services in line with organisational policies and procedures.

This key position is part of the Senior Management Team (SMT).

ROLE CRITERIA

The Quality & Safety Manager will have the following qualifications, training and experience:

- Degree or Masters level qualification or other relevant healthcare/quality management qualification.
- A minimum of five (5) years proven experience in healthcare quality, safety and risk management, quality improvement, or a related role.
- Strong understanding of quality and safety standards.
- Excellent communication and interpersonal skills.
- Ability to evaluate training needs and implement development programmes.
- Knowledge of relevant legislation and regulations.
- Certification in risk management or quality improvement is a plus.
- Completion of Safeguarding of Vulnerable Adults Designated Officer/ Designated Liaison Persons training is preferable.
- Experience in the Home Support Services sector is desirable.

Terms & Conditions: 1 Year Fixed-Term Contract, Full-Time (37 hours per week across Monday - Friday). The successful candidate will be based at our offices at Tullamore or Kingswood (dependant on home location). Flexibility to travel to meetings as required is essential. We recommend prospective candidates to contact us on the email address below for a copy of the full job description or details regarding the terms and conditions of the role if they wish.

Application Process: Applicants are invited to submit their up-to date CV and cover letter demonstrating how they meet the above criteria to recruitment@familycarers.ie no later than **30th January 2026**.