

FAMILY CARERS IRELAND ONLINE RAFFLE 2024 – TERMS AND CONDITIONS

The Promoter:

The Promoter is Family Carers Ireland, Market Square, Tullamore, Co. Offaly, R35 PW50 (CHY 10962) (the “Promoter”)

By entering this Raffle all entrants agree to be bound by these terms and conditions and any other conditions in the messaging or promotions of this Raffle (which may be amended at any time by Family Carers Ireland). Any entries not complying with these terms and conditions will not be valid.

The West Region Raffle Prize(s): -

- The first prize is a Sunway travel voucher worth €1500
- The second prize is an overnight stay in Ashford Castle for 2 people including breakfast and dinner.
- The third prize is an overnight stay in Fota Island Resort with a €300 voucher for spa treatments.

The Promoter accepts no responsibility or liability to winner for any dissatisfaction with the prize.

No alternative prize will be offered. The prizes are not redeemable for cash.

Prizes will be posted to winners and winners who wish to collect their prize will be required to provide proof of identity when collecting their prize.

How to Enter:

- The raffle will run from 11am on Monday 11th November to 5pm on Wednesday 11th December inclusive.
- All raffle tickets must be received by the Promoter no later than 5pm on the Closing Date. Any tickets received after this date will be disqualified.

To enter the raffle:

- Purchase an online raffle ticket at the price of €5 per ticket or 3 for €10 from the Promoter at [www.familycarersireland.ie /online-raffle](http://www.familycarersireland.ie/online-raffle) or at our idonate page.
- On purchase of an online ticket for the raffle draw, all purchasers of tickets are automatically entered.
- By entering the raffle, the entrant agrees to take part in any publicity relating to the raffle draw, if invited to participate by the Promoter.

Eligibility:

- The draw is open to all persons aged 18 or over as at the date of the draw except direct employees and trustees of Family Carers Ireland
- The promoter reserves the right to reject any entry (and award the prize to an alternative winner) if it has grounds to believe the entrant has breached any of these terms and conditions, acted fraudulently or illegally, or on other reasonable grounds and shall have no liability to an entrant for any loss or damage arising from such rejection
- The Promoter respects, and is committed to protecting your privacy. The personal information you provide will remain private and will only be used for the purposes outlined here.

- The promoter reserves the right to cancel, amend, terminate or temporarily suspend this raffle at any time with no liability to any entrant or any third party. If due to unavailability of a particular prize, beyond the promoter's control, the promoter and sponsor reserves the right to substitute a particular prize for another prize of similar value.

Winner Selection:

- The winner(s) will be drawn randomly on the idonate platform the day after the closing date and will be supervised by an independent scrutineer.
- The prizes are non-transferable and only consist of what is listed above.
- The winners will be notified within 5 working days of the closing date either by email or telephone.
- In the event that we cannot contact any of the winners within 28 calendar days after the draw, another name will be drawn and a new prize-winner will be declared.
- The winner's name will be announced on the Family Carers Ireland social media accounts and newsletter.
- By entering the draw, winners confirm their agreement to take part in any associated publicity.
- The promoter's decision is final and no further correspondence will be entered into.

Limitation of Liability:

- Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstance be responsible or liable to compensate the winner or accept any liability (under contract, or otherwise under law) for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees.
- If for any reason any aspect of the Raffle Draw does not function correctly, whether by means of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any cause beyond the control of the promoter that corrupts or affects the administration, integrity or fairness of the Raffle draw then the promoter may at its sole discretion cancel, modify or suspend the promotion and/or invalidate affected entries. If you have any queries or complaints please contact the fundraising team at fundraising@familycarers.ie